

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number.

<b>TRANSMITTAL LETTER TO THE UNITED STATES DESIGNATED/ELECTED OFFICE (DO/EO/US) CONCERNING A SUBMISSION UNDER 35 U.S.C. 371</b>		ATTORNEY'S DOCKET NUMBER <b>4295-00023</b>
INTERNATIONAL APPLICATION NO. PCT/GB2005/002341	INTERNATIONAL FILING DATE June 14, 2005	U.S. APPLICATION NO. (If known, see 37 CFR 1.5) <b>10/585697</b> PRIORITY DATE CLAIMED June 17, 2004
TITLE OF INVENTION A QUEUE MANAGEMENT SYSTEM AND METHOD		
APPLICANT(S) FOR DO/EO/US Norman Victor STENNING		
Applicant herewith submits to the United States Designated/Elected Office (DO/EO/US) the following items and other information:		
1. <input checked="" type="checkbox"/> This is a <b>FIRST</b> submission of items concerning a submission under 35 U.S.C. 371.		
2. <input type="checkbox"/> This is a <b>SECOND</b> or <b>SUBSEQUENT</b> submission of items concerning a submission under 35 U.S.C. 371.		
3. <input type="checkbox"/> This is an express request to begin national examination procedures (35 U.S.C. 371(f)). The submission must include items (5), (6), (9) and (21) indicated below.		
4. <input checked="" type="checkbox"/> The US has been elected (Article 31).		
5. <input checked="" type="checkbox"/> A copy of the International Application as filed (35 U.S.C. 371(c)(2)) <div style="margin-left: 20px;">                     a. <input checked="" type="checkbox"/> is attached hereto (required only if not communicated by the International Bureau).                      b. <input type="checkbox"/> has been communicated by the International Bureau.                      c. <input type="checkbox"/> is not required, as the application was filed in the United States Receiving Office (RO/US).                 </div>		
6. <input type="checkbox"/> An English language translation of the International Application as filed (35 U.S.C. 371(c)(2)). <div style="margin-left: 20px;">                     a. <input type="checkbox"/> is attached hereto.                      b. <input type="checkbox"/> has been previously submitted under 35 U.S.C. 154(d)(4).                 </div>		
7. <input type="checkbox"/> Amendments to the claims of the International Application under PCT Article 19 (35 U.S.C. 371(c)(3)) <div style="margin-left: 20px;">                     a. <input type="checkbox"/> are attached hereto (required only if not communicated by the International Bureau).                      b. <input type="checkbox"/> have been communicated by the International Bureau.                      c. <input type="checkbox"/> have not been made; however, the time limit for making such amendments has NOT expired.                      d. <input type="checkbox"/> have not been made and will not be made.                 </div>		
8. <input type="checkbox"/> An English language translation of the amendments to the claims under PCT Article 19 (35 U.S.C. 371(c)(3)).		
9. <input type="checkbox"/> An oath or declaration of the inventor(s) (35 U.S.C. 371(c)(4)).		
10. <input type="checkbox"/> An English language translation of the annexes of the International Preliminary Examination Report under PCT Article 36 (35 U.S.C. 371(c)(5)).		
Items 11 to 20 below concern document(s) or information included:		
11. <input type="checkbox"/> An Information Disclosure Statement under 37 CFR 1.97 and 1.98.		
12. <input type="checkbox"/> An assignment document for recording. A separate cover sheet in compliance with 37 CFR 3.28 and 3.31 is included.		
13. <input checked="" type="checkbox"/> A preliminary amendment.		
14. <input type="checkbox"/> An Application Data Sheet under 37 CFR 1.76.		
15. <input type="checkbox"/> A substitute specification.		
16. <input type="checkbox"/> A power of attorney and/or change of address letter.		
17. <input type="checkbox"/> A computer-readable form of the sequence listing in accordance with PCT Rule 13ter.2 and 37 CFR 1.821- 1.825.		
18. <input type="checkbox"/> A second copy of the published International Application under 35 U.S.C. 154(d)(4).		
19. <input type="checkbox"/> A second copy of the English language translation of the international application under 35 U.S.C. 154(d)(4).		

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number.

U.S. APPLICATION NO. (if known, see 37 CFR 1.5) <b>10/585697</b>		INTERNATIONAL APPLICATION NO. PCT/GB2005/002341		ATTORNEY'S DOCKET NUMBER 4295-00023	
20. Other items or information:  Supplement to Transmittal Letter Return Receipt Postcard					
The following fees have been submitted				<b>CALCULATIONS      PTO USE ONLY</b>	
21. <input checked="" type="checkbox"/> Basic national fee (37 CFR 1.492(a))..... \$300				\$ 300.00	
22. <input checked="" type="checkbox"/> Examination fee (37 CFR 1.492(c))					
If the written opinion prepared by ISA/US or the international preliminary examination report prepared by IPEA/US indicates all claims satisfy provisions of PCT Article 33(1)-(4)..... \$0				\$ 200.00	
All other situations..... \$200					
23. <input checked="" type="checkbox"/> Search fee (37 CFR 1.492(b))					
If the written opinion of the ISA/US or the International preliminary examination report prepared by IPEA/US indicates all claims satisfy provisions of PCT Article 33(1)-(4)..... \$0					
Search fee (37 CFR 1.445(a)(2)) has been paid on the international application to the USPTO as an International Searching Authority..... \$100				\$ 400.00	
International Search Report prepared by an ISA other than the US and provided to the Office or previously communicated to the US by the IB..... \$400					
All other situations..... \$500					
<b>TOTAL OF 21, 22 and 23 =</b>				<b>900.00</b>	
<input type="checkbox"/> Additional fee for specification and drawings filed in paper over 100 sheets (excluding sequence listing in compliance with 37 CFR 1.821(c) or (e) or computer program listing in an electronic medium) (37 CFR 1.492(j)). The fee is \$250 for each additional 50 sheets of paper or fraction thereof.					
Total Sheets	Extra Sheets	Number of each additional 50 or fraction thereof (round up to a whole number)	RATE		
- 100 =	/50 =		x \$250.00	\$ 0.00	
Surcharge of \$130.00 for furnishing any of the search fee, examination fee, or the oath or declaration after the date of commencement of the national stage (37 CFR 1.492(h)).				\$ 130.00	
CLAIMS	NUMBER FILED	NUMBER EXTRA	RATE	\$ 1,030.00	
Total claims	40 - 20 =	20	x \$50.00	\$ 1,000.00	
Independent claims	4 - 3 =	1	x \$200.00	\$ 200.00	
MULTIPLE DEPENDENT CLAIM(S) (if applicable)			+ \$360.00	\$ 0.00	
<b>TOTAL OF ABOVE CALCULATIONS =</b>				<b>\$ 2,230.00</b>	
<input checked="" type="checkbox"/> Applicant claims small entity status. See 37 CFR 1.27. Fees above are reduced by 1/2.				<b>1,115.00</b>	
<b>SUBTOTAL =</b>				<b>\$ 1,115.00</b>	
Processing fee of \$130.00 for furnishing the English translation later than 30 months from the earliest claimed priority date (37 CFR 1.492(i)).				+	
<b>TOTAL NATIONAL FEE =</b>				<b>\$ 1,115.00</b>	
Fee for recording the enclosed assignment (37 CFR 1.21(h)). The assignment must be accompanied by an appropriate cover sheet (37 CFR 3.28, 3.31). \$40.00 per property				+	
<b>TOTAL FEES ENCLOSED =</b>				<b>\$ 1,115.00</b>	
				Amount to be refunded:	\$
				Amount to be charged	\$

10 JUL 2006

PTO-1390 (Rev. 07-2005)

Approved for use through 3/31/2007. OMB 0651-0021  
U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number.

10/585697

- a. ☒ A check in the amount of \$ 1,115.00 to cover the above fees is enclosed.
- b. ☐ Please charge my Deposit Account No. 01.2000 in the amount of \$ \_\_\_\_\_ to cover the above fees.  
A duplicate copy of this sheet is enclosed.
- c. ☒ The Commissioner is hereby authorized to charge any additional fees which may be required, or credit any overpayment to Deposit Account No. 01.2000. A duplicate copy of this sheet is enclosed.
- d. ☐ Fees are to be charged to a credit card. **WARNING:** Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038.

**NOTE:** Where an appropriate time limit under 37 CFR 1.495 has not been met, a petition to revive (37 CFR 1.137(a) or (b)) must be filed and granted to restore the International Application to pending status.

**SEND ALL CORRESPONDENCE TO:**  
Andrus, Seales, Starke & Sawall, LLP, 100 East Wisconsin Avenue, Suite 1100, Milwaukee, WI 53202-4178, (414) 271-7590, Facsimile: (414) 271-5770

CERTIFICATE OF EXPRESS MAIL: I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as EXPRESS MAIL-POST OFFICE TO ADDRESSEE, in an envelope addressed to: BOX PCT COMMISSIONER OF PATENTS, P.O. Box 1450, Alexandria, VA 22313-1450 on July 10, 2006  
The Express Mail Label is EV 415014599 US

Aleshia Prange July 10, 2006  
Aleshia Prange Date

Peter T. Holsen  
SIGNATURE

Peter T. Holsen  
NAME

54,180  
REGISTRATION NUMBER

10/585697

APPROPRIATE 10 JUL 2006

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of:	)	CERTIFICATE OF EXPRESS MAILING
NORMAN VICTOR STENNING	)	
Filed Herein	)	I hereby certify that this correspondence is
International Appl. No.	)	being deposited with the United States Postal
PCT/GB2005/002341	)	Service with sufficient postage as EXPRESS
International Filing Date:	)	MAIL in an envelope addressed to: Mail
June 14, 2005	)	Stop: PCT, Commissioner for Patents, P.O.
Priority Date Claimed:	)	Box 1450, Alexandria, VA 22313-1450 on
June 17, 2004	)	this 10th day of July, 2006. The Express Mail
A QUEUE MANAGEMENT SYSTEM	)	Label is EV 415014599 US.
AND METHOD	)	
Attorney Docket No. 4295-00023	)	
	)	<i>Aleshia Prange</i> July 10, 2006
	)	Aleshia Prange Date

SUPPLEMENT TO TRANSMITTAL LETTER

Mail Stop: PCT  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

This application is being filed to enter the national stage of the PCT pursuant to 37 C.F.R. §1.495(c). The application includes the specification, at least one claim, and the filing fee. The Declaration is not included. The inventor is Norman Victor Stenning, a British citizen, residing at Warilda, Soames Lane, Ropley, Alresford, Hants SO24 0ER Great Britain.

The Declaration will be forwarded promptly upon notification from the U.S. Patent and Trademark Office.

Respectfully submitted,  
ANDRUS, SCEALES, STARKE & SAWALL, LLP

By *Peter T. Holsen*  
Peter T. Holsen  
Reg. No. 54,180

Andrus, Scales, Starke & Sawall, LLP  
100 East Wisconsin Avenue, Suite 1100  
Milwaukee, Wisconsin 53202  
Phone: (414) 271-7590  
Facsimile: (414) 271-5770